

# Crime Analyst Supervisor

## Job Description



Department: Sheriff  
Position: Career Service  
Grade: 722  
Supervisory: Supervisor  
Reports to: Lieutenant - Enforcement

### Summary

Under the direction of a Lieutenant – Enforcement, serves as the Utah County Sheriff’s Office Primary Terminal Agency Coordinator (TAC). Incumbents are responsible for the use of the Criminal Justice Information System (CJIS) data within the Sheriff’s Office and oversee compilation, dissemination, and submission of criminal statistical data and incident-based reports.

### Essential Functions

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

1. Serve as the Bureau of Criminal Identification (BCI) point of contact for record validations, quality control, dissemination of manuals and other publications, security access, user training, audits, and system matters.
2. Serve as Terminal Agency Coordinator (TAC); oversee and assist with training and testing for department operators who access the Utah Criminal Justice Information System (UCJIS) files and related databases; ensure compliance with BCI requirements; ensure records are disseminated in accordance with Right of Access regulations; complete annual audits, as required by the FBI and BCI.
3. Supervise, plan, coordinate, and direct the work of assigned personnel; schedule workload and delegate assignments; oversee training and ensure work is completed accurately and efficiently.
4. Identify, evaluate, and resolve personnel concerns; evaluate performance and conduct performance appraisals.
5. Make staffing decisions related to the hiring and retention of assigned personnel and the administration of disciplinary action in accordance with County policies and procedures.
6. Oversee and conduct monthly validation for all records entered in the National Crime Information Center (NCIC) database before automatic purge date.
7. Supervise and monitor crime statistical data, reports, and related information; oversee and participate in gathering, compiling, and disseminating data related to calls for service and crimes committed; oversee and prepare charts, graphs, maps, and written reports of specific crimes; utilize specific variables to enhance directed patrol and investigative activity.

### For Office Use Only

Job Code: 6470  
Job Title: Crime Analyst Supervisor  
FLSA: Non-Exempt  
Effective Date: 2/1/2023  
Public Safety: No

Worker’s Compensation: County  
Background Level: Civilian  
Safety Sensitive: Yes  
DOT: No  
ML: Supervisor

8. Prepare and oversee required reports and records; oversee and provide accurate statistical information for filing National Incident Based Reporting (NIBR) crime reports with state and federal agencies.
9. Advise and educate department personnel in crime analysis procedures and the use of related computer systems and tools; attend patrol and detective briefing sessions and answer questions stemming from analytical findings, as requested.
10. Oversee and maintain an accurate database featuring the most up-to-date demographic information utilizing the Spillman software system; stay current on the usage and features of the software; update assigned unit number in the Computer Aided Dispatch (CAD) for all bureaus and divisions within the Sheriff's Office.
11. Investigate Bureau of Alcohol, Tobacco, Firearms (ATF) and Explosives transaction records and report of multiple sale or disposition of pistols and revolvers received by the Sheriff's Office; conduct background checks, as needed.
12. Coordinate dispatch functions with department emergency management personnel during emergencies, planned drills, and for activation of the Emergency Operations Center (EOC); make assignments to ensure sufficient coverage; assist with evaluating call taking and dispatching services provided upon conclusion of the emergency or drill; identify areas for improvement and suggest solutions to improve efficiency.
13. Perform call taking and dispatching duties when the EOC and/or the Mobile Agency Command Center (MACC) are in use; log, track, and route National Incident Management System (NIMS) messages in the appropriate database; dispatch and track search and rescue and other personnel assigned to emergencies, when applicable.

### **Knowledge, Skills, and Abilities**

- Knowledge of standard office practices
- Knowledge of proper grammar, spelling, and punctuation
- Knowledge of Utah County Rules and Regulations
- Knowledge of Sheriff's Office Policies and Procedures
- Knowledge of emergency dispatch procedures
- Knowledge of regulations regarding various law enforcement systems and data bases including, but not limited to:
  - Spillman CAD
  - UCJIS
  - NCIC
  - BCI
- Skilled in conducting research and presenting findings
- Skilled in reading, writing, and intermediate math
- Skilled in operating standard office equipment
- Skilled in using radios and CAD equipment
- Skilled in word processing and data entry

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- Ability to distill relevant and useful elements from vast amounts of information
- Ability to maintain cooperative working relationships with those contacted in the course of work activities
- Ability to effectively supervise others while maintaining own workload
- Ability to rapidly prioritize emergency and non-emergency situations and remain professional in emotionally charged situations
- Ability to multitask, prioritize tasks, and meet deadlines
- Ability to quickly shift focus and adapt to changing priorities
- Ability to communicate effectively both verbally and in writing
- Ability to type accurately and at an acceptable rate, based on job duties

### **Supervisory Responsibility**

This position has direct supervisory responsibility and serves as a coach and mentor for other positions in the department.

### **Work Environment**

This job typically operates in a professional office environment and routinely uses standard office equipment such as a laptop, desktop, smartphone, photocopiers, shredders, and filing cabinets. Work is also performed in the Emergency Operations Center (EOC), which may expose the incumbent to increased noise and to highly stressful situations affecting the safety and lives of others. The noise level in the work environment is usually moderate. Incumbents may be required to drive Utah County owned vehicles in the course of conducting County business and must abide by the Utah County Vehicle Policy.

### **Physical Demands**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job.

While performing the duties of this job, the employee is required to use manual dexterity to handle, feel, and operate objects, tools and controls, and reach with hands and arms. This employee is frequently required to stand, talk, and hear. Specific vision abilities by this job include close vision, ability to adjust focus, and ability to distinguish between colors. The employee is required to type, file, and lift supplies up to twenty-five (25) pounds. The employee occasionally drives a motor vehicle.

### **Position Type/ Expected Hours of Work**

Incumbent must work forty (40) hours each week to maintain full-time status. There may be availability to work out a flex schedule ahead of time that works for both the County and the employee. Occasional evening and weekend work may be required as job duties demand. Work in the EOC during an emergency may require working for extended hours with little notice.

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**Required Education and Experience**

- 1. High school diploma or equivalent.
- 2. Five (5) years of law enforcement related work experience in crime analysis, records, dispatch, or a similar field, including two (2) years in a lead or supervisory capacity.

**Preferred Education and Experience**

- 1. Preference may be given to applicants who have a documented typing speed at or above the rate of forty (40) WPM net.

**Additional Eligibility Qualifications**

- 1. Applicants must possess a valid driver’s license and obtain a valid State of Utah driver’s license within sixty (60) days of employment.
- 2. Applicants must possess and thereafter maintain BCI certification.
- 3. Selected applicants will be required to submit to a pre-employment drug screen and background check.

County employees being reassigned or transferred to this classification must possess all certifications upon reassignment or transfer.

**AAP/EEO Statement**

It is the policy of Utah County Government to assure equal employment opportunity to its employees and applicants for employment without regard to race, color, religion, national origin, disability, age, sex, sexual orientation, genetic status or gender identity.

**Other Duties**

Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties, or responsibilities that are required of the employee of this job. Duties, responsibilities, and activities may change at any time.

Utah County Government is a drug-free workplace.

**Acknowledgement below to be completed after an offer has been extended and accepted.**

This job description has been approved by the Office of Human Resource Management in consultation with the Department Head.

Signature below constitutes an understanding of the requirements, essential functions and duties of the position.

Candidate / Employee \_\_\_\_\_ Date \_\_\_\_\_

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