# Assessment Technician I

Job Description



Department: Assessor

Position: Career Service

Grade: 716
Supervisory: No
Reports to: Varies

# **Summary**

Under close to general supervision of the assigned supervisor, performs routine clerical support duties as needed to expedite customer service, data entry, and record keeping responsibilities of the County Assessor's Office. Performs duties at an entry or training level and may perform specific assignments in the area of real or personal property.

### **Essential Functions**

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Type letters, statements, narrative and statistical reports, minutes, agendas, and other documents, as required; prepare correspondence and recurring reports for supervisor signature or approval.
- 2. Perform data input and general record maintenance related to office functions.
- 3. Receive and screen public visitors and phone calls; provide general information to employees and public; assist public with accurately completing forms and applications; receive, direct, and resolve citizen complaints.
- 4. Process, sort, and distribute incoming and outgoing mail.
- 5. Scan images and documents to store, modify, and retrieve by computer; copy documents, as needed.
- 6. Maintain organizational files and records; maintain control files of matters in progress and follow up to ensure progression and completion of actions.
- 7. Perform basic bookkeeping activities; prepare and issue certificates or receipts for funds collected.

## **Knowledge, Skills, and Abilities**

- Knowledge of standard office practices
- Knowledge of proper grammar, spelling, and punctuation
- Skilled in reading, writing, and basic math
- Skilled in operating standard office equipment

For Office Use Only Job Code: 6552

Job Code: 6552 Worker's Compensation: Clerical

Job Title: Assessment Technician IBackground Level: IFLSA: Non-ExemptSafety Sensitive: No

Effective Date: 10/13/2023 DOT: No

Public Safety: No ML: Individual Contributor

- Skilled in word processing, data entry, and basic spreadsheets
- Skilled in basic bookkeeping
- Ability to maintain cooperative working relationships with those contacted during the course of work activities
- Ability to communicate effectively verbally and in writing
- Ability to understand and follow clear work instructions
- Ability to distill relevant and useful elements from vast amounts of information
- Ability to multi-task effectively
- Ability to type accurately and at an acceptable rate, based on job duties

## **Supervisory Responsibility**

This position has no direct supervisory responsibility.

#### **Work Environment**

This job operates in a professional office environment. Work occasionally exposes the incumbent to high-stress situations including contact with clients and/or the public in uncomfortable, confrontational, and emotionally charged circumstances and may expose the incumbent to contagious or infectious diseases. This role routinely uses standard office equipment such as a laptop, desktop, smartphone, photocopiers, shredders, and filing cabinets. The noise level in the work environment is usually moderate.

### **Physical Demands**

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job.

While performing the duties of this job, the employee is required to use manual dexterity to handle, feel, and operate objects, tools and controls, and reach with hands and arms. This employee is frequently required to stand, talk, and hear. Specific vision abilities by this job include close vision and ability to adjust focus. The employee is required to type, file, and lift supplies up to twenty-five (25) pounds. The employee occasionally drives a motor vehicle.

# Position Type/ Expected Hours of Work

Incumbent must work forty (40) hours each week to maintain full-time status. Expected work hours are 8 am to 5 pm, however there may be availability to work out a flex schedule ahead of time that works for both the County and the employee, with advanced approval. Occasional evening and weekend work may be required as job duties demand.

#### Travel

Travel is primarily local during the business day, although some out-of-area and overnight travel may be expected, up to five (5) percent.

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# **Required Education and Experience**

- 1. High school diploma or equivalent.
- 2. One (1) year of general clerical support work experience.
- 3. Equivalent combinations of education and experience may also be considered.

# **Preferred Education and Experience**

- 1. Preference may be given to applicants with an associate degree in a related field.
- 2. Preference may be given to applicants who have a documented typing speed at or above the rate of forty (40) WPM net.

## **Additional Eligibility Qualifications**

- 1. Applicants must possess a valid driver's license and obtain a valid State of Utah driver's license within sixty (60) days of employment.
- 2. Selected applicants will be required to submit to a pre-employment drug screen and background check.
- 3. Incumbent must be bondable.

#### **Career Ladder Advancement**

For career ladder advancement from a lower classification level of this series to a higher one, there must be funding in the budget and the employee must:

- 1. Possess the required licensure and certifications of the higher classification level. Exceptions may be made based on the schedule of classes required for licensure or certification.
- 2. Meet the education and experience requirements and the class characteristics of the higher classification level.
- 3. Receive written recommendation from the department head.
- 4. Receive approval from the Director Human Resources.

## **AAP/EEO Statement**

It is the policy of Utah County Government to assure equal employment opportunity to its employees and applicants for employment without regard to race, color, religion, national origin, disability, age, sex, sexual orientation, genetic status or gender identity.

#### **Other Duties**

Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties, or responsibilities that are required of the employee of this job. Duties, responsibilities, and activities may change at any time.

Utah County Government is a drug-free workplace.

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# Acknowledgement below to be completed after an offer has been extended and accepted.

| This job description has been approved by the Office of Human Resource Management in consultation       |
|---|
| with the Department Head.   |
|   |
| Signature below constitutes an understanding of the requirements, essential functions and duties of the |

| Candidate / Employee | Date |  |
|----------------------|------|--|

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